
BANQUET HALL (OPTIONALLY WITH DESIGNATED LAWN AREA)

subsequently referred to as 'the Venue'

Client / Organizer: Individual or Entity booking the Venue

Standard Terms & Conditions

Payment terms as mutually agreed. Full payment to be cleared before commencement of event. Payment by Cash/ Cheque/ Demand Draft drawn in favour of 'Mark Hotels & Resorts Private Limited'. Payment can also be made through Bank transfer (account details can be obtained separately from the Resort).

Standard duration of Banquet booking is 8 am on the day of booking till next day 2 am (or any other timing as communicated in the booking or separately in writing). Event setup, function duration and dismantling must strictly adhere to the agreed schedule. Any extension beyond the agreed time is subject to availability and will attract additional charges.

Rooms included in composite booking (if any) would have standard check-in/ check-out times of rooms (please refer room booking terms) under EP. Guests staying in the rooms need to make separate entry in the guest register at the Resort Reception desk. General facilities of the Resort (like swimming pool, gym etc.) is available for use by such guests staying at the Resort.

The Resort reserves the right to refuse or cancel a booking without assigning reasons, more particularly if the nature of the event is deemed inappropriate, unlawful or detrimental to the Resort's reputation.

The Resort may collect a refundable security deposit to cover damages, losses or violations of terms. The deposit will be refunded after the event, subject to deductions, if any.

Music and sound systems must comply with local laws, pollution control norms and government regulations. Loud music should be avoided. Loudspeaker usage should be restricted within permissible hours. Speaker use (more specifically in the open area) should not cause discomfort to other room boarders, other client/ organizers or neighbouring residents. All the music/ musical performances should be shut down by 10:30 pm. Open areas music is not permitted beyond 10:00 pm. The music/ musical performance volume has to be controlled so that the same does not disturb the other guests of the Resort. All musical events should be covered by Phonographic Performance Limited (PPL)/ IPRS or any such copyright/ IPR regulation, as may be applicable, by the client/ organiser. Hotel will not be responsible for the same. Client/ organiser needs to bear the amount of any claim arising on account of any violation.

Guest capacity for the Venue (Banquet Hall and designated Open Lawn separately/ combined) shall be as specified by the Resort. Standard capacity of the Banquet Hall is 250 and the Open Lawn is 400 (however the same depends on venue layout). Client/ Organizer needs to ensure that the hall or the lawn areas are not overcrowded. Venue layout should be prior communicated (suggestions of the Resort, if any, needs to be adhered to). Seating arrangements and venue layouts need to comply with safety, fire and regulatory norms.

The open lawn area is provided subject to weather conditions. The Resort shall not be liable for disruptions caused by rain, wind, or other natural conditions. Temporary structures (if any) should not cause any damage/ impairment to the grass lawn, flower-bed/ hedges, landscape/ garden/ plants/ trees or any other Resort structures. Client/ organizer needs to obtain prior approval from the Resort for any temporary structure (stages, mandaps, tents etc.) in the venue. Client/ organizer needs to comply (and ensure compliance by its vendors) with safety, fire and regulatory norms and takes full responsibility for the same.

Decorations (including florist, sound/ music, electrical/ light etc.) must be carried out only by reputed vendors with prior consent from the Resort. Use of nails, screws, adhesives, drilling or any material that may damage walls, flooring or fixtures of the Banquet Hall/ Resort is strictly prohibited. Any damage caused by decorators or vendors will be charged to the Client. Client/ organiser needs to ensure that the vendors use quality material, engage experienced manpower, takes all safety precautions for its manpower and the guests during installation as also during the event. Double sided tapes, cello-tapes, surgical tapes or adhesives of any kind (or such other article) are not to be used to fix the banner, posters, display matter, chart paper etc. Nailing is also not allowed. Placement of banners/posters will be allowed as per the Resort policy. Painting or sawing jobs would not be allowed inside the hall. Vendors need to clean the premises prior to vacating/ leaving.

Use of sparklers, cold pyros, smoke machines, confetti (or such other), may be allowed (subject to not causing any safety hazard) only with prior approval and subject to local laws and with strict observance to the safety protocols by the client/ organiser. Fireworks or substances that are prone to cause fire needs to be avoided.

Catering must be carried out only by reputed vendors with prior consent from the Resort. Caterer needs to maintain proper hygiene. Caterer would be provided designated space and needs to confine within the same. In case of multiple events, the designated caterer space may need to be shared amongst multiple caterers. Client/ organiser needs to ensure that fire and safety precautions are always observed by the caterer. Caterer needs to keep the designated area and venue clean and further clean the area at the time of vacating the premises. Caterer including the service personnel should not cause stain, litter in the Resort

premises or the venue. Waste and leftovers need to be disposed in the specific bin only.

Lights as installed in the Banquet hall can be used for the event. Any extra electrical load in the Banquet hall for extra light, sound or anything else must be restricted below 2 kw (the same needs to be fetched from specified plug point only). Any extra electrical load in the lawn for extra light, sound or anything else must be restricted upto 2 kw (the same needs to be fetched from specified point only). Requirement of power load beyond permitted limit needs to be drawn by bringing separate generator by the client/ organiser. In case a mobile generator is used during the function, it should be a silent generator. Electrical wiring for the event, including for drawing power from generator, needs to ensure safety protocol and should not create hindrance or hazard in the Resort space.

Liquor/ alcohol may be served by the client/ organizer at the venue only after obtaining Liquor Licence for the event. Liquor will be allowed to be served till 11 pm only (or any earlier time as per specific permission).

The Resort is not liable for any loss of or damages to belongings of the client or his/ her guests during the event and before and after.

The client is liable for any damage caused to Resort property or equipment by the client/ organiser or the client's guests attending the event or the vendors (including their personnel), event management company employed by the client or anyone associated with the event.

All client property (as also its vendors') should be removed from the hotel immediately after the conclusion of the function including banner, backdrops, props, AV equipment, mandap, floral, stages, liquor etc. The Hotel will not be responsible for damages/ missing items.

Any material brought into the Hotel has to be declared and recorded with the security personnel and they can be taken out of the Resort only upon producing the gate pass and subsequent check at the time of leaving the Resort.

Client/ organizer to ensure that vendors (decorators, caterers, event management company etc.) appointed for the event must restrict their movements within the designated area of their activity. Client/ organiser takes full responsibility for the actions of the appointed vendors.

The Client/ organizer is responsible for the conduct, behaviour and safety of all guests and vendors. Any illegal, immoral, or disruptive activity is strictly prohibited. The Resort shall not be responsible for loss, theft or damage to personal belongings of guests. Client/ organizer to take adequate precautions and be responsible for safety/security of performers/celebrities/dignitaries and others. Client/ organizer to ensure that guests attending the event must restrict within the venue area. Children/ minors should always be accompanied by their guardians. The Resort has multiple waterbodies and other open structures/ electrical installations and the guests need to remain cautious for their own safety.

The Client shall be fully responsible for any damage, breakage or loss to Resort property, furniture, fixtures, lawns/ plants, or equipment caused during the event.

The Client must comply (and ensure compliance) with all applicable laws, fire safety norms, and government regulations, and obtain necessary additional consent/ approval/ license/ NOC as may be necessary for the event. Entry/ Exits, emergency pathways and safety equipment must not be blocked at any time. Client/ organizer shall take full responsibility during the event to ensure safety, security.

Vehicle parking is subject to availability and at the owners' risk. Parking inside the Resort is permitted for 5 vehicles of the client while ample parking is available just outside the Resort.

The Client/ organizer agrees to indemnify and hold harmless the Resort from any claims, losses, damages, liabilities or expenses arising from- The event, Guest conduct, Vendor actions or violation of law/ regulations or these T&C. Also, the client/ organizer undertakes to take responsibility and compensate any loss/ impairment suffered by the Resort on account of the same.

The Resort shall not be liable for failure to perform obligations due to circumstances beyond its control, including but not limited to natural disaster, government orders, pandemic, strike or power failures. In such cases, the Resort may offer rescheduling of the cancelled event to available dates.

Cancellation more than three months prior to the date of event : Forfeiture of 25% of agreed rent/ charges for the booking or 50% of advance plus deposit, whichever is higher. Refund of balance booking advance/ deposit may be permitted.

Cancellation within three months of the event date : Full forfeiture of the advance and deposit.

Rescheduling : Subject to availability and revised pricing (as may be applicable).

The Resort reserves the right to stipulate additional conditions applicable for the booking. Conditions specific to the event can be communicated through email or other electronic mediums. Conditions applicable for all events can be disseminated through the website of the Resort.

Confirmation of booking, payment of advance/ deposit, execution of a booking agreement or authentication of this document shall constitute full acceptance of these Terms & Conditions.